

Terms of Sale

Version 2026-10-20-v10 · Effective 20 October 2026 · English translation; the French version prevails

1. Purpose and scope

These terms of sale (the "Terms of Sale") govern the sale of annual access to the **Blitz Shopping** service by the company identified in Article 2 (the "Seller") to any natural person acting for purposes outside their trade, business, craft or profession (the "Customer").

They apply to the exclusion of any other terms. The Customer confirms having read and accepted them before ordering. The applicable version is the one in application on the order date; its effective date appears at the head of this document.

These Terms of Sale govern only the sale of annual access. They do not cover the terms of use of the service.

2. Who the Seller is

JEIGI SOLUTIONS — SAS with a capital of 1 000 €.
Registered office: 73-75 rue de la Plaine, 75020 Paris.
Registration: 108554767 RCS Paris.
EU VAT number: FR05108554767.

Contact email address: support@blitzshopping.bot

3. What is sold

Blitz Shopping is a digital service providing personal and shared shopping lists in Telegram. Its use requires a valid Telegram account.

What the annual access includes

For the term defined in Article 8, the annual access gives the Customer:

- use of their own list, with no cap on the number of items or on how long it is used;
- **household sharing** — any Telegram group conversation the Customer belongs to is covered by their annual access, with no limit on the number of groups or of participants. Other members of a covered group use the service without purchasing their own annual access.

There is a single plan. There are no tiers, no add-ons and no surcharges.

4. Price

The price of annual access and the payment currency are shown to the Customer before they confirm their order. The total amount payable, including applicable taxes, is displayed on the payment page. The applicable price is the one accepted when the order is placed.

The Seller may change prices for future purchases. A change has no effect on annual access already paid for, which continues until its end at the price paid.

5. Ordering and formation of the contract

Orders are placed online, as follows:

1. the Customer opens the payment link from Blitz Shopping;
2. they are taken to the secure payment page of the provider named in Article 6, which summarises the service ordered and its price;
3. they enter their payment details and confirm the order;
4. confirming the order constitutes acceptance of the price and of these Terms of Sale, and carries an obligation to pay.

The contract is formed when payment is actually received. The Seller then confirms the annual access and its end date to the Customer through Telegram.

6. Payment

Payment is made **once, in full, at the time of the order**, by payment card and by the other means offered on the payment page.

Payments are processed by **Stripe Payments Europe, Limited**, a payment service provider. The Seller never has access to the Customer's card number, which does not pass through and is never stored on the Seller's systems.

The service is not activated until payment is received. A payment that is declined, incomplete or later reversed confers no right of access.

No recurring debit is set up. The Seller holds no payment mandate and cannot charge the Customer at the end of the term or at any other time.

7. Supply of the service

Annual access is activated after payment is received. The Customer is notified in Telegram.

8. Term, expiry and further purchase

The purchase grants access to the service for **one year** from activation.

The annual access does not renew automatically. It ends at its term as of right, with no formality, no notice to give and nothing further to pay. The absence of automatic renewal does not remove the Customer's statutory withdrawal and termination rights.

To obtain another year of access, the Customer makes a new purchase and a separate payment. The Seller sends a reminder before the term ends. A payment made before the term extends the running annual access and never shortens it; a payment made after the term opens a new period running from that payment.

On expiry of annual access, the Customer keeps access to their list and can carry on crossing items off; adding new items and household sharing are suspended until a new payment. **No data is deleted as a result of expiry.**

9. Right of withdrawal

The Customer has a **fourteen-day withdrawal period** from contract formation under Articles L. 221-18 et seq. of the French Consumer Code. The day of formation is not counted. The period ends at the end of the last day; if that is a Saturday, Sunday, public holiday or non-working day, it extends to the next working day. No reason is required.

Performance before the withdrawal period ends requires the Customer's express request under Article L. 221-25 of the French Consumer Code. The Customer retains the right to withdraw. The Seller makes no deduction for the period used.

To withdraw, the Customer sends an unambiguous statement of that decision to support@blitzshopping.bot or by post to the Seller's address in Article 2. They may use the model form appended to these Terms of Sale, but are not required to.

The Seller acknowledges the withdrawal without delay and refunds **all** sums paid **within fourteen days at the latest** of being informed of the decision, using the same means of payment as the order, at no cost to the Customer.

Access to the service ends on the date of withdrawal.

10. Refunds and credit notes

Any refund — whether following a withdrawal, a legal guarantee or a goodwill gesture — gives rise to a **credit note** issued by the Seller amending the original invoice.

The credit note carries its own number, references the invoice it amends and states the corresponding value added tax. It is sent to the Customer electronically and kept by the Seller for the statutory period.

11. Legal guarantees

The trader responsible for the statutory guarantees is **JEIGI SOLUTIONS SAS**, at the address in Article 2. To make a claim, contact support@blitzshopping.bot.

The consumer is entitled to the statutory guarantee of conformity if a lack of conformity appears within one year, from the supply of the digital content or digital service. During this period, the consumer need only establish the existence of the lack of conformity, not the date when it appeared.

The statutory guarantee of conformity requires the provision of all updates necessary to maintain the conformity of the digital content or digital service for one year.

The statutory guarantee of conformity entitles the consumer to have the digital content or digital service brought into conformity without undue delay following their request, free of charge and without significant inconvenience.

The consumer may obtain a price reduction while keeping the digital content or digital service, or terminate the contract with a full refund in exchange for giving up the digital content or digital service, if:

1. The trader refuses to bring the digital content or digital service into conformity;
2. Bringing the digital content or digital service into conformity is unjustifiably delayed;
3. The digital content or digital service cannot be brought into conformity without imposing costs on the consumer;
4. Bringing the digital content or digital service into conformity causes significant inconvenience to the consumer;
5. The lack of conformity of the digital content or digital service persists despite the trader's unsuccessful attempt to bring it into conformity.

The consumer is also entitled to a price reduction or termination of the contract where the lack of conformity is so serious that it justifies an immediate reduction or termination. In this case, the consumer need not first request that the digital content or digital service be brought into conformity.

Where the lack of conformity is minor, the consumer is entitled to terminate the contract only if the contract does not provide for payment of a price.

Any period during which the digital content or digital service is unavailable while being brought into conformity suspends the remaining guarantee period until conforming digital content or a conforming digital service is supplied again.

These rights arise under Articles L. 224-25-1 to L. 224-25-31 of the French Consumer Code.

A trader who obstructs the implementation of the statutory guarantee of conformity in bad faith is liable to a civil fine of up to €300,000, which may be increased to 10% of average annual turnover (Article L. 242-18-1 of the French Consumer Code).

The consumer also benefits from the statutory warranty against hidden defects under Articles 1641 to 1649 of the French Civil Code for two years from discovery of the defect. This warranty entitles the consumer to a price reduction if they keep the digital content or digital service, or to a full refund in exchange for giving it up.

These guarantees apply throughout each contractual supply period, including each separately purchased period. The Seller offers no additional commercial warranty.

12. Liability

The Seller is liable as of right for the proper performance of the contract under article L. 221-15 of the French Consumer Code. It may be relieved of all or part of that liability on proof that non-performance is attributable to the Customer, to the unforeseeable and insurmountable act of a third party unconnected with the contract, or to force majeure.

A Telegram outage or loss of data does not, by itself, establish an exemption. The statutory conditions above must be met.

Nothing in these Terms of Sale limits the Seller's liability for personal injury, gross negligence or wilful misconduct, or removes rights the Customer holds under mandatory consumer law.

13. Dependence on Telegram

The service runs inside the Telegram application, published by a third party with which the Seller has no shareholding and no agency relationship. Access to Telegram, any cost of it and its own terms of use are matters between the Customer and that publisher.

Should Telegram become lastingly unavailable or change its terms so as to prevent supply of the service, the Seller would inform Customers and refund any current annual access in proportion to the period not supplied.

14. Customer default

Where the Customer breaches the terms of use — in particular deliberate disruption of the service or unauthorised access to other users' data — the Seller may suspend access and then terminate the annual access, after a formal notice left unremedied for eight days, save in cases of urgency or manifest seriousness.

Where annual access is terminated for breach, the Seller refunds the portion of the price corresponding to the period not supplied, less any established loss.

15. Force majeure

Neither party is liable for failure to perform its obligations as a result of force majeure within the meaning of article 1218 of the French Civil Code.

Where the impediment is permanent, the contract is terminated as of right and the Seller refunds the Customer in proportion to the period not supplied.

16. Complaints and consumer mediation

Complaints. The Customer sends any complaint to support@blitzshopping.bot. The Seller acknowledges receipt and endeavours to respond within fifteen working days.

Under the provisions of the French Consumer Code concerning consumer dispute mediation, after contacting us and if you have not received a satisfactory response, you may use a consumer mediation procedure free of charge through:

CM2C

49 rue de Ponthieu

75 008 PARIS

Phone: 01 89 47 00 14

Website: <https://www.cm2c.net/declarer-un-litige.php>

Email: litiges@cm2c.net

17. Governing law and jurisdiction

These Terms of Sale are governed by **French law**.

A Customer acting as a consumer keeps the benefit of the mandatory provisions of the law of their habitual residence within the European Union, under article 6 of Regulation (EC) No 593/2008.

Failing an amicable settlement, the Customer may bring proceedings, at their choice, before the court of the place where they lived when the contract was formed or when the harmful event occurred, or before any court having territorial jurisdiction under the French Code of Civil Procedure.

18. Severability

An unfair term is treated as unwritten. The remaining provisions continue to apply if the contract can subsist without that term, under Article L. 241-1 of the French Consumer Code.

19. Changes to these Terms of Sale

The Seller may change these Terms of Sale at any time. The version applicable to annual access is the one accepted at the time of the order; a later change has no effect on current annual access unless it is more favourable to the Customer or required by a change in law or regulation.

Appendix — Model withdrawal form

To JEIGI SOLUTIONS SAS — 73-75 rue de la Plaine, 75020 Paris — support@blitzshopping.bot

I hereby give notice that I withdraw from my contract for the supply of the following service:

Ordered on:

Consumer's name:

Consumer's address:

Telegram identifier used (optional):

Date:

Signature (only if this form is notified on paper):

Use of this form is not required for a withdrawal to be valid: any unambiguous statement is enough.